

Annual Survey

AUCC Annual Survey Download spreadsheet/s and instructions for data collection from academic year 2008-9 (if you missed the Online version or wish to submit staff data) and 2009-10 here: [File Repository](#)

AUCC has been conducting a survey/audit of the counselling activity in Further and Higher Education institutions for the past 13 years. Data collection for the academic year 2006-07 was conducted using an online survey facility. Prior to that the survey had been conducted on paper. There is no similar survey that we know of in the UK, and the results have been used over that period to argue for better resources within institutions and to benchmark institutions against the "norms" so demonstrated.

Data is categorised using the AUCC Categories of Client Concerns is now in its third edition (Autumn 2009). It provides a series of 16 general headings and 120 more detailed common issues brought to counselling by students and staff within non-statutory educational institutions. It is available free to download for AUCC members from the Members' Area of this website. Non-members can enquire about purchasing a copy - e-mail: [Dave Berger](mailto:Dave.Berger@aucc.org.uk)

The survey was inaugurated by Mark Phippen and Lesley Parker (of Cambridge University Counselling Service), and is now the responsibility of AUCC's Research Sub-Committee, supported by BACP Research department staff. Any comments or queries can be directed to the AUCC Research sub-committee

Data for the survey is compiled by institutions from their own statistics, and many use

- either a database such as "INFORM" (contact [Mark Phippen](mailto:Mark.Phippen@aucc.org.uk) for details), - or "CORE PC" (for those who use the CORE System to help with Risk Assessment and/or service quality development) - or their own in-house database or spreadsheet programme.

We actively seek to encourage as many relevant institutions as possible to participate in our surveys whether or not they presently belong to AUCC/BACP.

Data collection for academic year 2007-8 is currently in progress (September 2009) and data for academic year 2008-9 will shortly be called for. Data collection for the separate Staff Counselling in F&HE will also be requested soon. Contact [Dave Berger](mailto:Dave.Berger@aucc.org.uk) if you want details of how to contribute data.

Dave Berger

Chair AUCC Research Sub-Committee

AUCC Annual Survey download Members can download the following PDF versions of the survey of data from 2006-7 on the Members' Area pages of this site (Members' log-in required).

[Student clients 2006-7; HE Institutions' responses](#)

[Student clients 2006-7; FE Institutions' responses](#)

[Staff Survey 2006-7; HE Institutions' responses](#)

[Staff Survey 2006-7; Responses from Staff Counselling SIG](#)

[Staff Survey 2006-7; FE Institutions' Responses](#)

