

Psychology of Absence /

Themes Arising from Workplace Resolution Service

Presented by

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FIRSTcall/CRISIScall

redefining / standards



Working environment /



Successful presence

- Relationships
- Workload
- Achievements
- View of self
- Rewards
- Perception of hierarchy

Working environment /



Unsuccessful presence

- **Relationships**
- **Workload**
- **Achievements**
- **View of self**
- **Rewards**
- **Perception of hierarchy**

The iceberg of absence /



Manifest

**Prolapsed disc
No communication
with manager**

**Relationship with new
line manager
Betrayal
Anger
Relationship with
girlfriend
Aggression**

Latent

Line Manager /

Manifest

No problems

**Punctuality
Poor performance
Only one of the original
team left
Publicly challenging**

Latent



Thank you and any questions? /



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