Member survey results 2022



5,796 of you completed this year's membership survey, which was sent in June and open for 4 weeks.

The response rate was approximately 9% and although this is lower than last year, respondents are broadly representative of our membership categories.

Key findings

It is important that BACP:



Provides you with resources that support professional and ethical practice



Keeps you informed about issues within the field of counselling and the profession and how they affect you



Sets standards for the profession



- Protects clients from unsafe and unethical practice by providing support, information and a complaints procedure



Keeps you informed about our work and how it affects you





What are we doing well

81%

Three quarters of members join BACP to demonstrate commitment to ethics and 81% agree that we do well at providing ethical support and resources

72%

72% agree that we work well to deliver a robust regulatory framework and hold and maintain a PSA accredited register which promotes confidence in BACP members

77%

77% say we set standards for the profession well

71%

71% agree we keep you informed about the issues within the field of counselling and the profession



57%

57% say BACP is an inclusive association

34%

34% say you feel part of a community of members

28%

28% agree we promote opportunities for paid employment and volunteer placements for students

31%

31% of you say we work well in providing forums and groups for people with similar interests to come together and network

26%

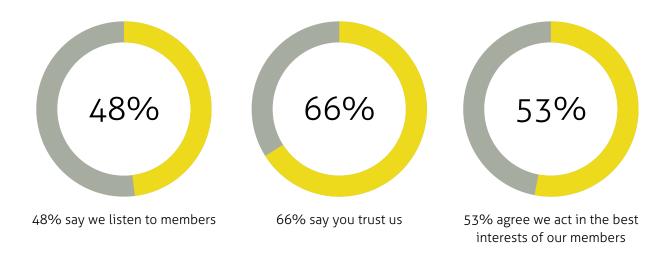
45%

26% of you say we work well on behalf of members to improve employment opportunities

45% agree we raise awareness of the counselling professions in the public and the media



Your relationship with us



Thank you

We can only achieve our aims with your support and honest feedback. Thank you again to those of you who took part in this survey. Your feedback helps us to continually improve as your association and ensure that we're able to better support you as you change lives through counselling.



British Association for Counselling and Psychotherapy. 15 St John s Business Park, Lutterworth, Leicestershire, LE17 4HB bacp@bacp.co.uk Call 01455 883300 www.bacp.co.uk

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