

BACP CPD Hub terms and conditions

These terms and conditions form part of the agreement between you and BACP. By purchasing a subscription and using this resource, you're confirming that you understand and agree to these terms and conditions.

Subscription and payment

By subscribing to the CPD hub, you understand that you're purchasing access to the hub and its contents to run alongside your membership subscription.

The yearly subscription rate is £25 (inclusive of VAT). This will be charged on a pro-rata basis to align with your membership renewal.

Subscription to the CPD hub is renewable on a yearly basis and is aligned to your membership renewal. We'll review the cost of subscriptions every year.

All fees include VAT at the standard UK rate. Our VAT registration number is 443 8544 36.

You can pay by credit or debit card (we do not accept American Express). We cannot accept payment by purchase order or cheque.

System capability and availability

You can view the resources within the CPD hub on a PC, laptop, iPad or Android tablet and mobile phone.

When accessing our content, you're responsible for ensuring you have an up to date anti-virus software installed on your device. We do not accept responsibility for any loss, disruption or damage to your data or devices which may occur while viewing the CPD resources. While we make all reasonable effort to ensure that the CPD hub is secure and free from errors, viruses and other malware, you must take responsibility for the security of your personal details and computers. We cannot guarantee that the functions or content of the CPD hub will be uninterrupted or error free, that defects will be corrected, or that this website or the server that makes it available are free from viruses or represent the full functionality, accuracy and reliability of the materials. For the best viewing experience, you should use the latest version of Firefox, Internet Explorer, Chrome or Safari web browsers - you might not be able to view the resources on Microsoft Edge).

It's your responsibility to check your internet speed. We recommend a minimum internet speed of 5 Megabits a second for streaming video. We do not take any responsibility or offer a refund if your system is not compatible.

We accept no liability for any disruption or non-availability of the CPD hub resulting from external causes including, but not limited to, ISP equipment failure, host equipment failure, communications network failure, power failure, natural events, acts of war or legal restrictions and censorship.

The service is provided 'as is' and on an 'as available' basis. We give no warranty that the service will be free of defects or faults. To the maximum extent permitted by law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. We do not warrant that the service from this resource will be uninterrupted, timely or error free, although it is provided to our best ability.

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Data Protection Act

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Complaints policy

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